

TED STATES PATENT AND TRADEMARK OFFICE

Attorney Docket No.: TLME-99-001.6.US

Inventor(s):

Partovi et al.

Serial No.:

09/523,853

Group Art Unit: 2708

2441

Filed:

03/13/00

Examiner:

Quanq N. Nguyen

Title:

METHOD AND APPARATUS FOR CONTENT PERSONALIZATION OVER A

TELEPHONE INTERFACE WITH ADAPTIVE VOICE CHARACTER

The Commissioner of Patents and Trademarks Washington, D.C. 20231

Sir:

Information Disclosure Statement Submitted Pursuant to 37 C.F.R. 1.97(b)

The citations referenced herein, copies attached, may be material to the examination of the above-identified application and are, therefore, submitted in compliance with the duty of disclosure as defined in 37 C.F.R. 1.56. The Examiner is requested to make these citations of official record in the application.

This Information Disclosure Statement submitted in accordance with 37 C.F.R. 1.97(b) is not to be construed as a representation that a search has been made, that additional items material to the examination of this application do not exist, or that any one or more of these citations constitute prior art under 35 U.S.C. 102.

The Examiner's attention is respectfully directed to the following U.S. Patents:

/QN/	Pat. No. 6,067,348	<u>Pat. Title</u> OUTBOUND MESSAGE PERSONALIZATION	Grant Date 05/23/00
/QN/	5,915,001	SYSTEM AND METHOD FOR PROVIDING AND USING UNIVERSALLY ACCESSIBLE VOICE AND SPEECH DATA FILES	06/22/99
/QN/	5,899,975	STYLE SHEETS FOR SPEECH-BASED PRESENTATION OF WEB PAGES	05/04/99
/QN/	The Examiner's Pat. No. WO 98/56154	attention is respectfully directed to the following Foreign Patents Pat. Title COMMUNICATIONS SYSTEM FOR DELIVERING PROMOTIONAL MESSAGES	: <u>Grant Date</u> 12/10/98

The Examiner's attention is respectfully directed to the following Documents:

B. Mazor et al., "THE DESIGN OF SPEECH-INTERACTIVE DIALOGS FOR TRANSACTION-/QN/ AUTOMATION SYSTEMS", 02/17/95, GTE Laboratories Inc., 40 Sylvan Rd., Waltham MA

02254, USA

Gardner-Bonneau, "HUMAN FACTORS AND VOICE INTERACTIVE SYSTEMS", 1999, Kluwer /QN/ Academic Publishers, 101 Philip Dr., Norwell, MA 02061 USA

Mazor et al.. "OASIS- A SPEECH RECOGNITION SYSTEM FOR TELEPHONE SERVICE /QN/ ORDERS", 1994, GTE Laboratories Inc., 40 Sylvan Rd., Waltham MA 02254, USA

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /ON/

/QN/ Hemphill et al., "SPEECH-AWARE MULTIMEDIA", Spring 1996, IEEE Multimedia Lau et al., "WEBGALAXY: BEYOND POINT AND CLICK - A CONVERSATIONAL TO A /QN/BROWSER", 1997, Computer Networks and ISDN Systems 29 "VOXML 1.0 APPLICATION DEVELOPMENT GUIDE", 09/98, Motorola, Inc., Consumer /QN/ Applications and Services Division, 55 Shurman Blvd., Ste. 600, Naperville, IL 60563 USA Hemphill et al., "SURFING THE WEB BY VOICE", 11/95, ACM Multimedia '95, San Francisco, /QN/ CA Please direct all correspondence concerning the above-identified application to the following address: WAGNER, MURABITO & HAO LLP Two North Market Street, Third Floor San Jose, California 95113 (408) 938-9060 Respectfully submitted, Anthony C. Murabito Reg. No. 35,295

/Quang N. Nguyen/

04/30/2009

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /QN/